

# Hot standby system product sheet

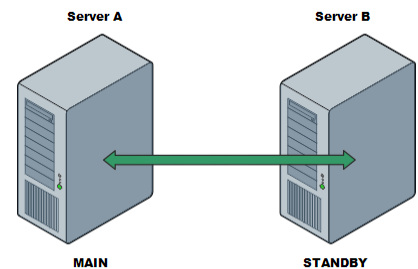
---

## What is a Hot standby?

Hot standby is a method for making sure that your essential business systems continue to work, uninterrupted, when one or more of its hardware components fail. For example, if your server's hard drive stopped working, a system equipped with hot standby would instantly recover with little to no system downtime.

## How does it work?

Hot standby works by running two systems in parallel. This means two certified nurse call systems will run in tandem on the network and sync the live database files. If at any time something goes wrong with your primary system, the secondary will be able to step in with minimal disruption and ensure the continued monitoring of your residents.



## Benefits of our system

- 1) Syncing the live database keeps the records **fully current up to the last sync time** which is set by the facility. Sync times can be set between 5 and 60 minute intervals. This is a strong advantage over restoring a backup file which unfortunately you will lose all the data between the time the last backup was created and the time of the system failure.
- 2) **Fast change over.** Just swap over a few cables from the main system to the Hot Standby and a few other minimal tasks and you're back up monitoring your residents within a matter of minutes.
- 3) **No extended downtime** waiting for an emergency replacement system and the expense of overnight shipping for both the new system and possibly your failed system to retrieve the programming.
- 4) **No need to call in extra staff** to help watch over unmonitored residents. This helps with payroll and possible staff shortages to properly cover all your residents.
- 5) **No need for emergency repair calls**
- 6) The ability to **send the down system in for repair** without the need of leaving your facility unmonitored or purchasing, waiting for a new system and/or the hassle, inconvenience and expense of overnight shipping for the new system and the data retrieval process.
- 7) **Backup to multiple locations including onsite.** Not only will our setup sync files to the Hot Standby system but it can also back these files up to a variety of other places such as secondary network locations, ftp locations, Google Drive and more. (Systems containing resident information should not be externally backed up due to HIPPA regulations.) **Email notification** in case of backup failure
- 8) **Fully transferrable license** should either of the systems ever need replacing

For more information or pricing of the hot standby system, please contact us by phone or email.

[info@i7tech.net](mailto:info@i7tech.net)

208-518-9379